

Investor Grievances Escalation Matrix					
Details of	Contact Person	Address	Contact No	Email Id	Working Hours (Monday to Friday)
Customer Care	Mr. Jayant & Mrs. Shashi	F-88, West District Centre, Shivaji Enclave, Rajouri Garden, Opp. TDI Paragon Mall New Delhi Delhi 110027	011-45004412	accounts@smartequity.in	9.00 AM to 6.00 PM
Head of Customer Care	Mr.Devendra Kumar	F-88, West District Centre, Shivaji Enclave, Rajouri Garden, Opp. TDI Paragon Mall New Delhi Delhi 110027	011-45004425	dev@smartequity.in	9.30 AM to 6.30 PM
Compliance Officer	Mr.Ashok Sharma	F-88, West District Centre, Shivaji Enclave, Rajouri Garden, Opp. TDI Paragon Mall New Delhi Delhi 110027	011-45004411	ashok.sharma@smartequity.in	10.00 AM to 6.00 PM
Chief Executive Officer (CEO)	Mr. Sachit Khera	F-88, West District Centre, Shivaji Enclave, Rajouri Garden, Opp. TDI Paragon Mall New Delhi Delhi 110027	011-45004440	sachitkhera@smartequity.in	10.00 AM to 6.00 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>, <https://www.mcxindia.com/Investor-Services>, <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>, <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>